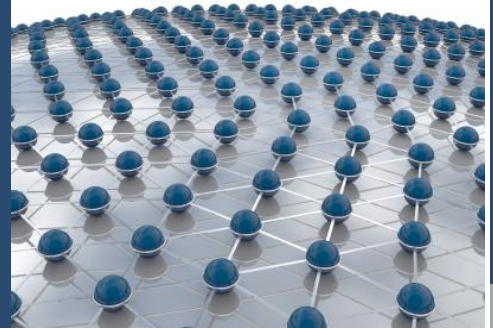


# ASSET & INVENTORY TRACKING

Support Automation service

Manage the increasing complexity of IT infrastructure with dynamically-updated IT audit & inventory



Gartner estimates that about 40% of its clients do not track their distributed computing hardware assets by IT management tools and about 90% of the sites audited use marginal practices for hardware asset management. This situation increases the risk of poor system manageability, complex change management and below-average service levels. These risks can increase the total cost of ownership for distributed computing by 7 percent to 10 percent a year, or about \$560 to \$800 per user. Moreover, enterprises that do a poor job of managing hardware assets will likely do poorly in software asset management, which has even higher costs and risks.

The HandsFree Networks Asset & Inventory management service is part of the Support Automation solution designed to enable IT professionals to track their organization's computer assets and lets them efficiently monitor who is using their computers, what hardware changes they make, and where their laptops are located in real-time.

## Hardware inventory & software audit without compromise

HandsFree Networks Asset and Inventory Management automation service ensures that, no matter where in the world IT assets are located, IT and business managers have instant access and real-time view of your IT assets via automated discovery, hardware and software inventory, configuration management and software usage monitoring, as well as an intuitive Web-based interface that provides advanced analytics.

### Advantages

- Dynamic and Static data collection including automated configuration change tracking.
- Automate the discovery and tracking of all installed software and hardware in real-time.
- Fully comprehensive inventory and audit reports with unlimited user defined fields.
- Unique Universal Identifier (UUID) is created automatically upon first-time installation, uniquely identifies devices in conjunction with other systems identifiers.

## INCREASE VISIBILITY WITH SECURE ASSET TRACKING

HandsFree Networks network discovery support automation service enables automatic scanning of networks to discover, identify, and inventory all IP-based devices including desktops, laptops, servers, printers, and routers. All new assets – both hardware and software – added to the systems in the network are automatically recorded in the asset repository and change reported in real-time accordingly.

### Advantages

- Tracks system information from DMI, WMI and SMBIOS including device type (e.g., workstation, printer, router, etc.), serial numbers, interface details, chassis details, MAC number, domain name, IP Addresses and hardware properties of the devices.
- Work across multiple networks and allow flexible scheduling of discovery scans including onetime, daily, weekly, and monthly.

HandsFree Networks Asset & Inventory Management service delivers greater visibility and control into asset tracking and audit process for efficient IT management.

The screenshot shows a web browser window titled "Asset Detail - Microsoft Internet Explorer". The address bar shows the URL: <https://nanohel.org/main/asset/detail.php?nid=1006>. The page content is divided into two main sections: "Network Adapters" and "Printer Information".

**Network Adapters**

Network Adapter	IP address	Subnet Mask	Default Gateway	DHCP Server	MAC address
1 Broadcom NetXtreme 57xx Gigabit Controller - Teefer2 Miniport	192.168.2.119	255.255.255.0	192.168.2.15	255.255.255.255	00:11:43:27:B4:5F

**Printer Information**

Printer Name	Printer Default	Printer Local	Printer Location	Printer Network	Printer PortName	Printer PrintJobData Type	Printer PrintProcessor	Printer Shared	Printer SystemName	Printer Driver FileName	Printer Driver LastModified	Printer Driver Version	Printer LinkID
1 HP Network Printer	FALSE	TRUE		FALSE	IP_192.168.2.140	RAW	WinPrint	FALSE	NOC	pscript5	Monday, April 14, 2008 05:42:04	6.0.6000.16386 (vista_rtm.061101-2205)	http://LinkID-
2 HP Color LaserJet 4500	TRUE	TRUE		FALSE	IP_192.168.1.226	RAW	WinPrint	FALSE	NOC	unidr	Monday, April 14, 2008 05:42:08	6.0.6001.22116 (vistasp1_ldr.080215-1730)	http://LinkID-
3 Fax	FALSE	TRUE		FALSE	SHRFA\X	RAW	WinPrint	FALSE	NOC	fxsdrv	Monday, April 14, 2008 05:41:54	5.2.2600.5512 (xpsp.080413-0852)	
4 Adobe PDF	FALSE	TRUE	My Documents	FALSE	My Documents\*.pdf	RAW	WinPrint	FALSE	NOC	pscript5	Monday, April 14,	6.0.6000.16386 (vista_rtm.061101-	

- Locate and report on the activities of computers that have drifted within your organization, have gone missing or have been used for unauthorized activities.
- Dynamic group's helps you classify asset based on their properties such as, all windows XP workstations, all workstations with less than 1 GB RAM, workstation with Intel dual core processors.

### A POWERFUL INVENTORY MANAGEMENT SOLUTION

A ready-to-use Asset Management solution deploys quickly and begins to track and manage desktop and laptop asset information immediately and real-time change detection enabling you to have better control over your network.

#### Advantages

- Inventory local, networked disk drives and other mass storage devices with capacity utilization and hardware specification
- Unlimited user fields to create groups for efficiently asset management. You can group assets which require a battery replacement or assets which have a specific drive.
- Group systems within and across sites and prioritization group tracking using asset or event information.

### VISIBILITY OVER SOFTWARE ASSET MANAGEMENT

HandsFree Networks software inventory management tools automate and centralize a process that was time-consuming and laborious just a few years ago. Our solution help you keep a tab on important changes such as software managed and prohibited software installations, asset changes in real-time and provide control over the management of such configuration changes.

#### Advantages

- Discovers and lists all the instances of software inventory across your organization including version, license number and executable location and size.
- Collection of detailed information about any file type including unregistered executables.
- Ensure corporate policy adherence by proactively monitoring all assets information at your finger tips for corporate metrics.

### ENSURE CONTROL OVER SOFTWARE COMPLIANCE

A simple to use yet powerful solution to track your software inventory ensures control over software license compliances. HandsFree Networks centralizes compliance metric reporting via an intuitive dashboard interface to help you understand how many installations of software are available in your network.

#### Advantages

- Get a clear picture on the software usage tracking and metering with software usage management and control for license compliance.
- Get the complete list of the under licensed, over licensed and compliant software which can be further used at the time of software audits.
- Configuration management helps you to prevent or alert on unauthorized installation of software/executable without IT technicians knowledge.

### A MODULAR SOLUTION ADAPTS TO YOUR NEEDS

Our solution has been designed to minimize purchase expenses while at the same time assuring a top level of real-time inventory automation. The dashboard console facilitates your corporate asset management process and enhances your helpdesk system

#### Advantages

- Fine grained data mining with powerful, easy to use, ad-hoc or saved query and reporting via a single, web-based point-and-click user interface management console.
- A high degree of personalization allows you to make changes to its user interface, to create new queries and reports, and to implement new automation rules
- Tracks and reports every instance of an application's execution

#### Technical Requirements

- No server infrastructure or VPN connections required
- Internet connection (56K or faster)
- Any version of Microsoft or non-Microsoft browsers
- Supported operating systems: Windows 98, ME, NT, 2000, XP, and Vista

### Powered by HandsFree Networks Unique Framework

HandsFree Network Asset & Inventory Management is just one of HandsFree Networks support automation services which are powered by unique Next Generation Device Healthcare framework and its client-based engine architecture. Data communication between client and server happens in real-time via secure SSL transactions. There is no need for dedicated lines, or special infrastructure. Any exchange between the ReSOFT server and ReSOFT client occurs only as a consequence of a ReSOFT client request. This makes ReSOFT significantly more secure than traditional push based management solutions.

For more information on the HandsFree Network Asset & Inventory Management, visit us at [www.handsfreenetworks.com](http://www.handsfreenetworks.com)



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